



May 28, 2020

Vista Woods Care Center continues to be transparent with updates to our residents, their families, staff, and the public regarding COVID-19. We will continue to update our website periodically as changes occur and notify family members individually of a resident's change of condition. We have been working closely with the Wapello County and Iowa Departments of Public Health (IDPH) and the Wapello County Emergency Services. The facility is following the IDPH, CDC and CMS and Iowa Department of Inspection and Appeals guidelines. Almost every day those agencies are contacted with status changes. The Iowa State Ombudsman's Office also has been in contact with the facility. We appreciate those agencies for their assistance.

There are currently 17 resident's in-house that have tested positive for the virus. They are being isolated in a separate area of the facility and have dedicated staff assigned for cares. We have one resident in the hospital and saddened to say that a total of three residents have passed away in the facility or at the hospital. We plan on retesting all residents in the near future.

We currently do not have any new staff members testing positive with a total of five staff who previously tested positive. Some of those have recovered and are being cleared to return to work. All staff have access to Test Iowa which has been conveniently located in Ottumwa due to our area being known as a recent hot spot. Although orders of personal protective equipment (PPE) are on back orders, we have an ample supply and can call Wapello Emergency Services for more as needed. We have not yet received the stockpile from the Federal Government.

We continue to restrict visitors except for expected end of life situations. Those visits are individually approve allowing no more than two visitors at a time and one time per visitor. The telephone calls have been of extremely high volume and apologize for any inconvenience.

Dealing with this epidemic has been extremely challenging and want to let our staff (Heroes) know they are appreciated. We also want to thank all our resident's families for their patience, support, and prayers.

Sincerely,

Ron Stursma, Administrator